



Terms and conditions:

You cannot use the First Stop Firestone Warranty allowance for any other brand of tyre, it must be used for a Firestone tyre.

The warranty is not provided by the tyre manufacturer.

The warranty is in addition to your statutory rights.

This guarantee does not apply to tyres that have been maliciously damaged.

The warranty does not cover any racing, off-road or competition use.

Load must not exceed that set by the vehicle manufacturer.

Any damage caused as a result of a defect in the vehicle will not be covered.

First Stop strongly recommends wheel alignment is carried out at the same time as the tyre replacement.

The warranty is valid on all cars and vans.

Accidental Damage Warranty

**On all Firestone tyres
purchased from participating
First Stop Centres**

*Some exclusions may apply

As a First Stop franchise we are delighted to offer an accidental tyre damage warranty on all Firestone Car, Van & 4x4 products sold.*

**some exclusions may apply*

Firestone products are produced to the highest standard but in the unlikely event of a product issue we have you covered.

This warranty covers; accidental impact damage leading to sidewall and tread damage including bulges and unrepairable punctures giving you complete peace of mind.

Once the tyre has been purchased your First Stop centre will complete the details below and then you will be covered by the First Stop Firestone Tyre Warranty.

Firestone tyre details:

Tyre size	1	2	3	4
Pattern				
Dot code				
Invoice No.				

Your car details:

Vehicle registration
Make
Model
Mileage

First Stop store location:

Centre staff signature
Centre staff Name

How do I claim?

Visit your local First Stop Centre, or find your nearest centre at www.firststop.co.uk/branchselector this does not have to be the centre the product was originally fitted.

Take this leaflet, your original receipt and the vehicle in question to the centre.

The team will inspect your tyre to assess the claim and ensure the tyre meets the criteria.

The warranty claim will be assessed based on the tread depth of your tyre.

How is the percentage allowance calculated?

The First Stop location will measure the remaining legal tread on your tyre. The tread will be measured in three places across the tyre; the centre and on the edges of the tyre. If the tread depth is below 3.0mm at any point no credit will be given.

The allowance is calculated based on the remaining usable tread depth:

Tread remaining	Allowance
4mm - 5mm	50%
5mm - 6.5mm	70%
6.5mm - 7.5mm	90%

This allowance is redeemed as a percentage discount against the current selling price of your new Firestone replacement tyre. This leaflet and the damaged tyre will be retained by the First Stop location. You will receive a new warranty leaflet for your new Firestone tyre.

Any valve, balance and fitting charges are payable in full.

You must ensure that the tyres are inflated throughout their usage.

This warranty applies to the original purchaser of the Firestone tyres sold by First Stop and must be on the same vehicle that they were installed on.

This warranty applies to tyres sold from 1st September 2023.

The decision of the First Stop dealer is final.